

# Goldcare Therapy SMS Terms of Service

Last Updated: May 25, 2026

## GOLDCARE THERAPY TEXT MESSAGE SERVICE Terms of Service

### 1. SMS Service Description

By opting in, you agree to receive SMS text messages from Goldcare Therapy for appointment reminders, account alerts and two-way conversation. Messages may be automated, and your consent is not a condition of purchase.

### 2. Message Frequency

Message frequency varies. You may receive 2-4 messages per week/month.

### 3. Opt-Out/Unsubscribe

You may opt-out at any time by replying "STOP", to any text message from us. After texting STOP, you may receive one final confirmation message.

### 4. Support/Help

For assistance, reply HELP to any message, or contact our support team at 352-820-5077 or [serenity@goldcaretherapy.com](mailto:serenity@goldcaretherapy.com)

### 5. Costs and Data Rates

We do not charge you for the messages you send and receive, but message and data rates may apply from your mobile carrier.

### 6. Privacy Policy & Data Usage

Your information will be handled in accordance with our Privacy Policy. Mobile information will not be shared with third parties or affiliates for marketing/promotional purposes.

## 7. Liability

Goldcare Therapy is not responsible for any delays, failures in delivery, or any issues related to the transmission of text messages. Carriers are not liable for delayed or undelivered messages.

# Goldcare Therapy SMS Privacy Policy

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## SMS Privacy Policy

### GOLDCARE THERAPY TEXT MESSAGE SERVICE PRIVACY POLICY

#### 1. Privacy Commitment & Data Usage

Goldcare Therapy (“we,” “us”) uses collected information solely to manage and deliver SMS services, which includes sharing data with necessary service providers and phone companies. We collect mobile numbers, message content, and interaction data.

#### 2. SMS Consent & Data Sharing

By opting in, you consent to receive SMS messages from us. Crucially, mobile information, including opt-in data, will not be shared with third parties for marketing or promotional purposes.

#### 3. User Rights, Security & Opt-Out

We employ industry-standard security to protect your data. You may opt-out at any time by replying STOP to any message, or receive assistance by texting HELP. You may request to review or delete your data by contacting us.

#### 4. Frequency & Updates

Message frequency varies based on the campaign. Standard data rates may apply. We reserve the right to update this policy, with changes posted publicly.

